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**From:** Hanchett, James (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MASSMAIL-01/CN=RECIPIENTS/CN=JAMES.HANCHETT]  
**Sent:** 4/4/2012 4:37:43 PM  
**To:** 'Jeannie Ruiz' [jruiz@govsci.com]  
**Subject:** RE: Quote Number Q191083  
**Attachments:** Agilent Technologies - Quote No 1187610.pdf

I apologize; I was having a hard time getting approval. No body knew if it was a repair or a purchase. Attached is original Agilent quote. Thank you for your help.

SANDRA CASTRO-NGUYEN [sandra\_castro-nguyen@non.agilent.com] was the sales rep I spoke with for the pump quote. The pump price \$ 2659.00, then with the return of the old pump we will be credited the \$701.00.

Jim

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**From:** Jeannie Ruiz [mailto:jruiz@govsci.com]  
**Sent:** Wednesday, April 04, 2012 12:24 PM  
**To:** Hanchett, James (DPH)  
**Subject:** RE: Quote Number Q191083

Was this the one you told me not to worry about the return of the old pump? Ha Ha ok lets see who do I call? Do you have the old agilent quote with the sales rep information. If so, send me a copy.

**Jeannie Ruiz**  
**Sales Account Manager**  
**Government Scientific Source**  
**12351 Sunrise Valley Drive**  
**Reston, VA. 20191**  
**Tele: 703-734-1805**  
**Fax: 703-734-1803**

-----Original Message-----

**From:** Hanchett, James (DPH) [mailto:james.hanchett@state.ma.us]  
**Sent:** Wednesday, April 04, 2012 12:24 PM  
**To:** Jeannie Ruiz  
**Subject:** RE: Quote Number Q191083

Sorry, PO #11801, Order # S486345. The old pump was to be returned for a credit.

Jim

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**From:** Jeannie Ruiz [mailto:jruiz@govsci.com]  
**Sent:** Wednesday, April 04, 2012 12:11 PM  
**To:** Hanchett, James (DPH)  
**Subject:** RE: Quote Number Q191083

James,

Help me out – once we turn the quote into an order the quote # disappears and is replaced with a Sales order number. What is the PO number you used to order this product? Is this a return and replacement or an order?

**Jeannie Ruiz**  
**Sales Account Manager**  
**Government Scientific Source**  
**12351 Sunrise Valley Drive**  
**Reston, VA. 20191**  
**Tele: 703-734-1805**  
**Fax: 703-734-1803**

-----Original Message-----

**From:** Hanchett, James (DPH) [mailto:james.hanchett@state.ma.us]  
**Sent:** Wednesday, April 04, 2012 11:22 AM  
**To:** Jeannie Ruiz  
**Subject:** Quote Number Q191083

Hi Jeannie,

I received the Vacuum Pump (G3170-80025) yesterday from Agilent Technologies Quote Number Q191083. No return information for the old pump was sent. Could you check on that please or is that something I am responsible for.

Thanks,

Jim Hanchett  
Amherst Drug Lab  
Room N251 Morrill I  
637 North Pleasant Street  
Amherst, MA 01003  
Phone 413-545-2607  
Fax 413-545-2608  
Cell [REDACTED]

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